



**Progressive**  
Waste Solutions

**Proud partners  
with the  
CITY OF DES PERES**

*Automated Waste Collection Service is coming to the City of Des Peres!*

**Dear Des Peres Resident,**

Progressive Waste Solutions is pleased to announce we have extended our partnership with the City of Des Peres. Beginning in February 2016, Progressive will begin automated residential pick-up of your trash. The solid waste and recycling collection frequency will remain once per week. **There will be no change to your schedule.**

In February 2016, Progressive will begin delivery of new carts to all single-family, Des Peres households. Each household will receive one (1) cart for trash at no extra cost. A standard 65-gallon trash cart will be delivered unless otherwise requested. **You may request to receive the larger 95-gallon cart by returning the attached post card.** You may begin using these carts immediately.

You may also exchange your cart for the alternate size within 60 days of receipt. This will be a limited, one-time replacement service at no charge. To request a cart exchange, please call **Progressive Waste Customer Service (636-321-2100)**.



## FAQ *Frequently Asked Questions*

**I understand there will be some changes to our solid waste program. Is this true?**

**Yes.** Included in the partnership extension between the City of Des Peres and Progressive Waste Solutions, solid waste services will now become "fully automated." Under this program each household will receive and begin using a cart for solid waste. These carts are to be used instead of putting bags and cans out at the curb.

**Do I have to use the carts?**

**Yes.** By contract all trash must be placed inside the carts provided by Progressive Waste Solutions. These carts are free to residents but remain the property of Progressive Waste. If needed, additional solid waste carts are available for rent at a nominal monthly fee. Residents who do not desire to utilize a trash cart must purchase back yard collection services at a cost of \$14.39 per month for weekly service. No carts are required under this option.

**When will I receive my new cart?**

Carts will be delivered during the month of **February**, weather permitting. Please begin using your cart as soon as you get it.

**What are the sizes of the new trash carts?**

95-gallon carts are 45" H x 29" W x 34" D  
65-gallon carts are 41" H x 27" W x 28" D

All residents are scheduled to receive a **65-gallon** trash cart. (FYI: *The 65-gallon cart is the same size as your current recycling cart.*) If you would prefer to receive a 95-gallon trash cart instead please fill out the attached form, tear it off and mail it back to Progressive Waste Solutions. This form gives you the option of selecting a larger cart. Any resident who does not fill out the card and send it back will automatically receive the 65-gallon cart. **It is necessary to fill out and mail back the form ONLY if you would prefer the larger 95-gallon cart.** No action is required if you prefer to have a 65-gallon cart.

**What if I'm not satisfied with my cart choice?**

You may exchange your cart for the alternate size within 60 days of receipt. This will be a limited, one-time replacement service at no charge. To request a cart exchange, please call **Progressive Waste Customer Service (636-321-2100)**.

**Will my service days remain the same?**

**Yes.** Your solid waste and recycling will continue to be serviced on the same days you are picked up now. City-wide yard waste collection will remain on Mondays as well.

**Will the holidays affect my collection schedule?**

**Yes.** We are closed for six (6) holidays each year. They

are New Year's Day, Memorial Day, Independence Day, Labor Day Thanksgiving Day and Christmas Day. All scheduled collections following a holiday will roll one day. For example, if a Monday is a holiday and your collection day is on Monday, you will receive service on Tuesday that week. Tuesday customers will roll to Wednesday and so on for that week.

**Holidays that fall during the week will only affect collections on the days after the holiday.**

For instance, we are closed on Thanksgiving. That week Thursday's scheduled customers will roll to Friday and Friday's to Saturday. All pick-ups prior to Thursday (Thanksgiving) will remain the on the regularly scheduled day that week.

**Do I need to contact Progressive Waste or City Hall for anything?**

There is no need to contact City Hall. Anyone wishing to receive the larger cart needs to make sure the return mailer is received at Progressive Waste **before Friday, January 22, 2016**. Please call **Progressive Waste Customer Service (636-321-2100)** if you want to rent an additional cart or have additional questions.



# Announcing...

**Progressive**  
Waste Solutions

## Fully Automated Trash Collection in Des Peres

### The Benefits of Fully Automated Collection

- Everyone receives a **FREE** trash cart.
- Neighborhoods are cleaner and more visually appealing without unsightly cans or bags at the curb.
- Keeps animals out of the trash and the hinging lids control odors.
- Convenient and easy to use; just tip and roll. No more having to lift heavy cans or bags.



# Choose Your Cart Size

**All households will receive one (1) 65-gallon trash cart.**

**Cart Dimensions:**

65-gallon (41" H x 27" W x 28" D)

Holds approximately six (6) 13 gallon trash bags.

**You may request the 95-gallon trash cart instead, at no charge.**

*(fill out form below)*

**Cart Dimensions:**

95-gallon (45" H x 29" W x 34" D)

Holds approximately ten (10) 13 gallon trash bags.



**Requesting an alternate cart size after delivery:**

If after using your new cart, you decide you would prefer the alternate size, you may request an exchange within 60 days of receipt. This will be a limited, one-time replacement service at no charge. To request a cart exchange, please call **Progressive Waste Customer Service at 636-321-2100.**

**Yes, I would prefer to receive the 95-gallon trash cart.**

Resident's Name: \_\_\_\_\_

Service Address: \_\_\_\_\_ City: \_\_\_\_\_ State: \_\_\_\_\_ Zip: \_\_\_\_\_

**IF THE 95-GALLON CART IS PREFERRED, PLEASE FILL OUT, DETACH AND MAIL.**

See  
Inside

# DETAILS ABOUT YOUR **NEW** AUTOMATED COLLECTION



Progressive Waste Solutions  
196 Northwest Industrial Court  
Bridgeton, MO 63044

PRSR STD  
US POSTAGE PAID  
ST. LOUIS, MO  
PERMIT #681